

I. Terms & Conditions for Online Vendor Onboarding

These Terms & Conditions (“T&C”) govern the registration and onboarding of vendors on the Phileein Hospitality Private Limited online vendor management system (“Platform”). By registering as a vendor, you agree to comply with the following:

1. Eligibility

- 1.1. Vendors must be legally registered entities (Company, Partnership, Proprietorship, LLP, etc.) with valid statutory licenses.
- 1.2. Vendors must provide accurate and up-to-date information during registration.

2. Registration & Documentation

- 2.1. Vendors must complete the online onboarding form and upload required documents, including but not limited to:
 - i. GST / VAT / PAN / TAN, MSME certificates
 - ii. Company incorporation documents
 - iii. Bank account details with cancelled cheque
 - iv. Relevant licenses, certifications, and permits
- 2.2. Phileein Hospitality Private Limited reserves the right to verify all submitted documents before approval.

3. Compliance

- 3.1. Vendors must comply with all applicable local, state, and national laws, including tax, labour, and trade regulations.
- 3.2. Vendors must follow Phileein Hospitality Private Limited’s ethical, anti-bribery, and anti-corruption policies.

4. Data Accuracy & Confidentiality

- 4.1. Vendors are responsible for maintaining the accuracy of their details on the platform.
- 4.2. All vendor information will be treated confidentially and used only for business purposes.

5. Approval & Rejection

- 5.1. Submission of documents does not guarantee approval.

5.2. Phileein Hospitality Private Limited reserves the right to reject or terminate vendor registration without providing specific reasons.

6. Performance & Quality

6.1. Vendors must adhere to agreed quality standards, timelines, and service levels.

6.2. Non-compliance or repeated defaults may result in suspension or blacklisting.

7. Registration Fees, Renewal Fees, Tender/Bid Submission Fees & Security Deposit

7.1. The vendor must comply with the Terms & Conditions related to Registration Fee, Renewal Fee, Tender/Bid Fee, and Security Deposit, as separately specified under Section 'II'.

8. Payment Terms

8.1. Payments will be made as per the agreed purchase orders and contracts.

8.2. Vendors must ensure submission of valid invoices, along with necessary supporting documents.

9. Termination

9.1. Phileein Hospitality Private Limited may terminate vendor registration for:

- i. Misrepresentation of information
- ii. Non-compliance with legal or contractual obligations
- iii. Unethical or fraudulent practices

10. Liability

10.1. Vendors shall be liable for any losses, damages, or claims arising out of defective goods, poor services, or non-compliance with laws.

11. Amendments

11.1. Phileein Hospitality Private Limited reserves the right to modify these T&C at any time. Vendors will be deemed to have accepted changes upon continued use of the platform.